

From: [REDACTED]

Date: Sun, Aug 9, 2009 at 10:30 PM

Subject: Granite Slab

To: tammy.baeza@woodenbridgeinc.com

Good afternoon Tammy:

After all the commotion, the granite slab we purchased a week ago was found at Bay Stone. Greg was very apologetic for the mess up and accepted full responsibility for it.

We would also like to take this opportunity to express to you how very impressed we are with Pedro. Not only did he lay out his template at Bay Stone Depot this past Saturday, but he came to our house to verify some additional measurements. It is very rare to find a worker like him that will "go the extra mile". He did this all on his own...we never asked him to do any of this for us. That's why we are very grateful for all of his extra help. Just thought you might like to know

Thank you!

[REDACTED]